RETURN POLICY

Effective immediately, no returns accepted after 30 days.

All returns are subject to a 20% restocking fee.

Call or fax requesting a Return Goods Authorization Number (RGA #). Please have the Invoice Number and your purchase order number readily available. Please discuss the reason for return pertaining to the material ordered.

Your Return Goods Authorization Number (RGA #) will be faxed to you and is valid for 30 days only.

Pack the material properly to insure that the material does not get damaged in shipment and include your RGA # from A to Z Circuit Breakers, Inc. in the box. No credit will be issued for damaged material.

Items being returned that were shipped out freight paid by A to Z Circuit Breakers, Inc. will need to be reimbursed back unless the item is determined to be defective.

All material returned should be either brought in or shipped to the following address:

A to Z Circuit Breakers, Inc.
“Returned Goods”
1170 E. Gene Autry Way
Anaheim, CA 92805

Credit Memo’s will be issued upon receipt and inspection of material then will be mailed to your billing address. Do not change or debit the original Invoice. Only Credit Memo’s issued by A to Z Circuit Breakers, Inc. will be honored.

Do not send return goods packages C.O.D. they will be refused.

1170 E. Gene Autry Way, Anaheim, CA 92805 Tel: (714) 634-4144 (800)209-9900 Fax: (714) 634-1444